

# Risk Management Services

## Our Mission for Service Delivery

Our ethos is simple, we provide the right people to each engagement.

### Practical and Quality Support

Our risk management capability is informed by practical and real life examples of what works well. Our services are not theoretical, but rather informed by what works in the “real world”.

### Why Sententia?

We are risk management professionals, who have assisted a variety of organisations uplift their risk management capability. Our staff are known throughout the industry and are at the forefront of risk management practices across the Commonwealth.

### Implementation of Risk Management Standards

Our team consists of a Certified Risk Management Assurance practitioner and all members have a strong knowledge of the application ISO31000- Risk Management standards. Importantly, we have experience in how these standards are tailored and implemented for a commonwealth organisation, of any size.

### Risk Maturity Uplift

We have supported clients in delivering risk management uplift services, this includes the development of risk management policies and frameworks, maturity assessments and detailed roadmaps. Importantly we recognise that the desired maturity level should align with the operating environment of the agency and strive to learn about the strategy of the agency when doing these assessments.



### Risk Management Facilitation

We have facilitated risk management workshops for various audiences ranging from APS up to and including Secretaries of departments. Our facilitation services are practical, engaging and utilise modern techniques to facilitate valuable discussions.

### Operational Risk Reviews

We have provided operational risk reviews for a number of high profile government programs, including the COVID-19 Vaccine roll out, the COVID-19 Digital Certificate and the Jobseeker payment.

# Risk Management Services

## We have worked with:

**Defence** → Defence Housing Australia

**Treasury and Finance** → Department of the Treasury  
→ Department of Finance

**Foreign Affairs and Trade** → Department of Foreign Affairs and Trade  
→ Austrade

**Education and Social Services** → Department of Social Services  
→ Services Australia  
→ Education Services Australia

**Attorney-General's and Prime Minister and Cabinet** → Attorney-General's Department  
→ Department of the Prime Minister and Cabinet  
→ Office of National Intelligence

**Health and Aged Care** → Department of Health  
→ Medicines Australia  
→ Sport Integrity Australia  
→ Food Standards Australia New Zealand

**Infrastructure, Transport, Regional Development, Communications and Arts** → Department of Infrastructure, Transport, Regional Development, Communications and the Arts  
→ Australian Transport Safety Bureau  
→ Airservices Australia  
→ National Capital Authority

## Our

## Risk Management Personnel

Our team is well versed in risk management with more than 40 years' combined experience and deep practical knowledge of industry best practice, common pitfalls, risk trends and genuine insights from working hand in hand with public sector agencies.



**Lili Millawithanachchi**  
Director



**Mark Harrison**  
Managing Partner



**Tony Sanfrancesco**  
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